

## Series 17 - National Survey of NHS Patients

**Description:** The National Health Service (NHS) programme of patient surveys began in 2003, focusing on patients' experiences in Primary Care Trusts (PCTs), and in outpatient and accident and emergency departments in Acute Trusts. Understanding what people think about the care and treatment they receive is crucial to improving the quality of care being delivered by healthcare organisations. Further information may be found on the Healthcare Commission Patient Survey Programme web pages.

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### #17:144 – National Survey of NHS Patients 2003

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**Universe:** Adults who were registered with a general practitioner (GP) practice within the PCT.

**Sample size:** 123833.

**Methods:** Postal survey.

**Sample:** Simple random sample; staff at each PCT identified the patients who were eligible for inclusion and drew a random sample of 850 patients, following a standard procedure set out in the survey guidance. The sampled patients were sent a questionnaire with a covering letter. Patients who did not respond were sent up to two reminders. Each PCT was responsible for ensuring that their survey was carried out following the standard sampling and survey procedures, as set out in the guidance issued to them; weighting used.

**Fieldwork:** 36191.

**Geography:** Primary Care Trusts/Care Trusts; Health Authorities (England).

**Access:** SN 5093.

#### Alcohol consumption

**Consumption:** volumen/a.

**Single occasion:** n/a.

**Other drinking**

- Status
- Trying to cut down (Whether respondent has tried to get advice from local health services on healthy alcohol intake)

#### Other alcohol variables

- Alcohol services (Whether respondent has tried to get advice from local health services on healthy alcohol intake)

#### Health status and behaviour:

- Mental health (Low)
- Smoking (Medium)
- Diet (Low)
- Fitness (Low)
- Sexual health (Low)

#### Other variables

- Caring (Low)
- Cognitive skills (Low)
- Political opinions (Low)
- Use of services (High)

#### Demographics

- Household type/composition (Low)
- Education (Low)
- Ethnicity and religion (Low)